

Policies

These policies are for standard appointments and do not apply for bridal bookings.

For my full bridal terms and conditions, please email me or visit my website:

www.makeupbyhollymae.com

DEPOSITS

All appointments require a £10 non refundable and non transferable deposit in order to secure your appointment. You will not be booked into my diary until this deposit has been paid so please pay this as soon as possible to avoid losing your slot.

CANCELLATIONS

Unfortunately, If you cancel your appointment at any time, your deposit will not be refunded and cannot be transferred to a new date. I have a minimum cancellation period of 48 hours, meaning if you cancel your appointment less than 48 hours prior to the booking, 100% of the remaining balance will need to be paid.

TRAVEL

Due to being a mobile makeup artist, there may be an additional travel fee added to your booking. Mileage is included within a 10 mile radius of S17, Sheffield. Outside this 10 mile radius, there will be a charge of 45p per additional mile, based on a return journey. When enquiring, please provide me with your post code so I can calculate any additional travel fee correctly.